WARRANTY

Every Window Treatment fabricated/sold by Southern Custom Shutters is to be free of manufacturing defects in material and workmanship for the lifetime of the product with the exception of fabric which is Guaranteed for five years and cords which are guaranteed for three years. Southern Custom Shutters will repair or replace any defective parts or materials to the original buyer at retail. Southern Custom Shutters reserves the right to have any defective materials returned before goods are replaced.

This warranty does not cover normal wear and tear or any damage or lose caused by abuse misuse, improper installation, direct exposure to salty air, chemical fumes, extremes in humidity or the color change that takes place with the passage of time.it does not cover damaged caused y cleaning methods that use abrasive solutions. Maintenance and cleaning of the blind must be in accordance with the instructions provided with the product. Colors vary from dye-lot to dye-lot and may not exactly match sample swatches or previous purchases.

If Repair or replacement of defective products are your sole remedy under this warranty. In no event shall Southern Custom Shutters be liable for transportation cost to or from the dealer, cost of removal or installation of the product. To obtain service under this warranty return the product with original sales receipt, and please call our offices at 843-405-9192 or send an email to Jeremy@SCSLowcountry.com